



FEMA

FEMA Assistance Checklist

1

File an Insurance Claim

Contact insurance service provider or insurance agent or get online/on your insurer's app to file a claim. Be sure to take photos to document damage.

2

Register with FEMA

FEMA offers disaster survivors multiple options to apply: Go to www.DisasterAssistance.gov, download the FEMA mobile app, call 800-621-3362 (TTY 800-462-7585). People with disabilities should make reasonable accommodation requests at this step.

3

Schedule a FEMA inspection

If an inspection is required, FEMA inspectors typically schedule remote inspections by phone, Zoom or Facetime with the applicant within 1 to 14 days after the applicant has registered for disaster assistance.

4

Read my FEMA determination letter carefully

The letter should explain FEMA's decision and any problems to correct. If a mistake has been made, contact FEMA right away by calling the toll-free numbers below.

Submit SBA disaster loan application

5

After you apply to FEMA you may be referred to the U.S. Small Business Administration (SBA). If you are referred to SBA, you should submit an SBA disaster loan application. If your application is approved, you are not obligated to accept an SBA disaster loan but failure to submit the application may disqualify you from other possible FEMA assistance.

6

Use the FEMA grant for disaster-related purposes

The notification letter from FEMA explains how to use the funds appropriately.

Save receipts and maintain good records

7

Document how the funds were used and retain records for all repairs, cleanup and disaster-related costs for at least three years in case of a FEMA audit.

8

Stay in touch with FEMA

Go to www.DisasterAssistance.gov or call the toll-free numbers below.

800-621-3362 (TTY 800-462-7585)

6 a.m. to 10 p.m. CT.

If you use a relay service such as videophone, InnoCaption or CapTel, update FEMA with the specific number assigned to that service.

www.DisasterAssistance.gov

- Register
- Check application status